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Manufacturers of Electric   Heating Elements for Industry

Quality Policy
January 2019

Since 1949, Elmatic (Cardiff) Limited has grown steadily, supplying heating elements across the UK. Today, Elmatic (Cardiff) Limited is one of the leading British heating element manufacturers and suppliers of industrial & electric heaters, employing approximately 75 people at our Site in Rumney Cardiff.

Elmatic (Cardiff) Ltd is a family business. Started by Franz Skalitzky & Cyril Hodges in 1949, it's currently owned by their two sons John Skalitzky and Alun Hodges.

Elmatic (Cardiff) Limited and our staff are committed to supplying product and service that will meet the requirements of our Customers and any other applicable requirements. Wherever possible we aim to exceed Customer expectations.

Our Quality Management System defines the procedures that facilitate the achievement of the Organisation's Strategy, objectives and development of a quality culture.

Elmatic (Cardiff) Limited has determined our external and internal issues, that are relevant to our business as well as our strategic direction that can affect our ability to achieve our intended results of our quality management system.
Elmatic (Cardiff) Limited is committed to monitoring and reviewing information about these external and internal issues to ensure we exceed our customers' expectations.

To achieve this, our policy is to:

- Implement a Quality System that meets the requirements of ISO 9001:2015.

- Regularly review every aspect of the Quality System to promote a continual improvement culture that benefits both the Customer and the Organisation.

- Train and develop people to achieve our objectives and to promote best quality practice throughout the Organisation.

Signed on behalf of Elmatic (Cardiff) Limited

A. L. Hodges
Managing Director

J. M. Skalitzky
Managing Director